

CAPPED PRICE SERVICING

# BUILT FOR PEACE OF MIND



love that car

**MITSUBISHI  
DIAMOND  
ADVANTAGE**

**5 YEAR  
NEW CAR  
WARRANTY\***

**4 YEAR  
ROADSIDE  
ASSIST\***

**3 YEAR  
CAPPED PRICE  
SERVICING\***

## WE'VE CAPPED THE PRICE. NOT THE SERVICE.

You'll enjoy more than a capped price, with a range of benefits exclusive to you as a Mitsubishi owner.

- Competitively priced service program with one of Australia's best service intervals of 15,000km or 12 months (whichever occurs first).\*

- Our fully trained Mitsubishi technicians use only genuine Mitsubishi tools and diagnostic equipment, developed especially for your vehicle.
- Know in advance how much you will pay for your regular scheduled service.

- Ensures the long-term safety, reliability and re-sale value of your Mitsubishi.
- Better value-for-money thanks to the Mitsubishi Diamond Advantage customer care package.

- We only use genuine Mitsubishi parts, which are designed, engineered and manufactured to ensure a perfect fit and optimal performance.

DIAMOND ADVANTAGE: †5 year or 100,000km New Vehicle Warranty (whichever comes first). Service conditions apply. \*1 year Roadside Assist (Service conditions apply). For purchases of new Mitsubishi vehicles after 1 January 2017, your initial 12 month roadside assist will be extended for a period of 12 months from the date of the most recent eligible Capped Price Service for that vehicle performed at an authorised Mitsubishi dealer. Roadside assist, if extended in accordance with these items, is available for a maximum of up to 4 years. Conditions apply. Once a schedule of capped price servicing costs are set for a model year, they are not changed for the life of the model. Excludes Government, Rental and National Fleet customers. ^3 year or 45,000km Capped Price Servicing (whichever occurs first). Covers all items specified under the standard "Maintenance for normal operating conditions" scheduled detailed in the service warranty booklet. Additional service/repair items (if required) are at additional cost\*.

MMA0504

# CAPPED PRICE SERVICING TERMS & CONDITIONS

**MMAL** means Mitsubishi Motors Australia Limited ABN 53007870395.

**AUTHORISED MITSUBISHI DEALERSHIP** means a dealership appointed by Mitsubishi Motors Australia Limited to sell new and /or demonstrator vehicles of the kind marketed from time to time by Mitsubishi in Australia and / or authorised to perform Mitsubishi warranty service on such vehicles.

**MITSUBISHI SPECIALIST SERVICE CENTRE** means a dealer appointed by Mitsubishi Motors Australia Limited to service Ralliart, Lancer Evolution or PHEV vehicles of the kind marketed from time to time by Mitsubishi in Australia and / or authorised to perform Mitsubishi warranty service on such vehicles.

**SERVICE AND WARRANTY CUSTOMER INFORMATION BOOKLET** means the official Mitsubishi Service and Warranty Customer Information Booklet supplied with the vehicle at the time of purchase, which includes warranty and maintenance records.

**MITSUBISHI VEHICLE(S)** means a Mitsubishi branded vehicle imported by MMAL and distributed in Australia.

**THE PROGRAM** means Mitsubishi Diamond Advantage Capped Price Servicing Program.

**WARRANTY START DATE** is the corresponding warranty start date recorded in the Mitsubishi vehicle database.

**REGULAR SERVICE** means the services listed in the Periodic Inspection and Maintenance Schedule on the Mitsubishi Motors website (<https://www.mitsubishi-motors.com.au/maintenance-schedule>) up to and including those listed at 36 months or 45,000km.

**CAPPED PRICE SERVICE PRICE** is the advertised capped price for the Scheduled Service Interval for the specific model and model year of the vehicle.

**SCHEDULED SERVICE INTERVALS** are 12 months or 15,000km, whichever occurs first.

## **ELIGIBILITY – GENERAL**

The Program is available to retail customers and nominated fleet and business customers. MMAL may add or remove vehicles from the Program, or vary terms of the Program, from time to time without notice.

## **ELIGIBILITY – TIMING**

The Program applies to all eligible new Mitsubishi vehicles wholesaled from 1 January, 2017.

## **AUTHORISED DEALERS AND MITSUBISHI SPECIALIST SERVICE CENTRES**

Eligible vehicles can only be serviced pursuant to the Program at authorised Mitsubishi Dealers. MMAL recommend servicing of specialised PHEV, Ralliart and Lancer Evolution vehicles by a Mitsubishi Specialist Service Centre.

## **WHAT IS COVERED UNDER THE PROGRAM**

Eligible vehicles are entitled to receive up to and including the first three Regular Services for no more than the applicable capped price. The final eligible service will be either the 36 month or 45,000km service, whichever occurs first.

## **WHAT IS NOT COVERED UNDER THE PROGRAM**

Additional service / maintenance items, which are not covered within the services performed under the Program, include (but are not limited to):

- Those items identified as requiring more frequent attention depending on operating conditions (as described in the Service and Warranty Customer Information Booklet).
- LPG additional maintenance items.
- Any servicing required as a result of the fitment of non-genuine parts or accessories.
- Normal wear and tear and consumable items requiring periodic maintenance (e.g. fuses, brake pads, wiper blades, batteries, tyres, wheel alignment, tyre rotation and balance etc.).

- Fluids, additives and treatments not specified as a normal maintenance requirement.
- Accident damage to any body, chassis or driveline components.
- Adjustments not specified in the Periodic Inspection and Maintenance Schedules.
- Additional maintenance and repairs recommended by a Mitsubishi Dealer to suit particular driving conditions.

Customers must be informed of any additional service/maintenance work required that is not covered under the Program (including additional cost if applicable) prior to that work being undertaken.

## **EFFECTIVE START DATE FOR THE PROGRAM**

From the vehicle's warranty start date recorded in MMAL's vehicle database.

## **TERM OF COVERAGE OF THE PROGRAM**

Program eligibility will expire upon any of the following three conditions being satisfied:

- A. The performance or expiry of all Regular Services covered under the Program.
- B. The expiry of 42 months from the original warranty start date.
- C. 52,500km being travelled.

## **SERVICE TIMING DURING THE PROGRAM**

Service intervals are for a given period of time or distance (12 months or 15,000km, **whichever occurs first**). If a vehicle does not complete the nominated distance between service intervals, services should still be performed according to the time period shown in the Periodic Inspection and Maintenance Schedules.

Each eligible Regular Service under the Program can be claimed within 7,500km either side of the specified interval. A specified time interval service can be claimed 6 months either side of the specified time. Note: Claims cannot be made for a specified kilometre service and corresponding time interval service separately.

Where a vehicle is presented early for a Regular Service the Program intervals apply from the lower time or distance to ensure compliance with the above requirement. This will bring all future intervals forward by time and / or distance. It is the customer's responsibility to ensure that the vehicle is presented for servicing at each Scheduled Service Interval. If a customer does not take a service opportunity within the defined service time and kilometre limitations then the service will lapse and the customer will no longer be eligible to take advantage of the service opportunity. When this is the case the customer will need to discuss the servicing options available with the authorised Mitsubishi dealership.

Where a more comprehensive service has been missed and additional service work is required to ensure vehicle function and durability, such as brake fluid, coolant change or valve clearance adjustment, the customer will be provided with a quote for the additional service items required.

Note: The capped price service cannot be claimed for both a specified kilometres service and the corresponding time interval service separately.

## **AMOUNT PAYABLE FOR A CAPPED PRICE SERVICE**

Authorised Mitsubishi dealerships will not charge eligible customers more than the capped price for Regular Services pursuant to the Program. Where additional items are performed not forming part of the current scheduled regular service additional charges may apply.

## **TRANSFER OF SUBSIDY UNDER THE PROGRAM**

Any subsidy will remain with the vehicle until it expires pursuant to the terms and conditions of the Program. Remaining subsidies of the Program may be realised by the next owner if the vehicle is sold within the term of the Program. Subsidised funds cannot be transferred to any other vehicle.

## MIRAGE

Mirage	15,000km/12 Month	\$245
	30,000km/24 Month	\$245
	45,000km/36 Month	\$245

## ASX

ASX 4x2	15,000km/12 Month	\$240
	30,000km/24 Month	\$240
	45,000km/36 Month	\$240

ASX 4x4 Diesel	15,000km/12 Month	\$325
	30,000km/24 Month	\$480
	45,000km/36 Month	\$325

## OUTLANDER

Outlander 4x2	15,000km/12 Month	\$250
	30,000km/24 Month	\$250
	45,000km/36 Month	\$250

Outlander 4x4	15,000km/12 Month	\$280
	30,000km/24 Month	\$280
	45,000km/36 Month	\$280

Outlander 4x4 Diesel	15,000km/12 Month	\$370
	30,000km/24 Month	\$500
	45,000km/36 Month	\$370

## OUTLANDER PHEV

PHEV	15,000km/12 Month	\$310
	30,000km/24 Month	\$420
	45,000km/36 Month	\$365

## MIRAGE

Mirage	15,000km/12 Month	\$230
	30,000km/24 Month	\$230
	45,000km/36 Month	\$230

## LANCER

Lancer	15,000km/12 Month	\$230
	30,000km/24 Month	\$230
	45,000km/36 Month	\$230

## ASX

ASX 4x2	15,000km/12 Month	\$230
	30,000km/24 Month	\$230
	45,000km/36 Month	\$230

ASX 4x4 Diesel	15,000km/12 Month	\$350
	30,000km/24 Month	\$500
	45,000km/36 Month	\$630

## OUTLANDER PHEV

PHEV	15,000km/12 Month	\$300
	30,000km/24 Month	\$350
	45,000km/36 Month	\$350

## OUTLANDER

Outlander 4x2	15,000km/12 Month	\$230
	30,000km/24 Month	\$230
	45,000km/36 Month	\$230

Outlander 4x4	15,000km/12 Month	\$250
	30,000km/24 Month	\$250
	45,000km/36 Month	\$250

Outlander 4x4 Diesel	15,000km/12 Month	\$400
	30,000km/24 Month	\$550
	45,000km/36 Month	\$600

## PAJERO SPORT

Pajero Sport	15,000km/12 Month	\$350
	30,000km/24 Month	\$450
	45,000km/36 Month	\$550

## PAJERO

Pajero	15,000km/12 Month	\$470
	30,000km/24 Month	\$770
	45,000km/36 Month	\$570

## TRITON

Triton 4x2	15,000km/12 Month	\$250
	30,000km/24 Month	\$300
	45,000km/36 Month	\$350

Triton 4x2 Diesel	15,000km/12 Month	\$350
	30,000km/24 Month	\$450
	45,000km/36 Month	\$450

Triton 4x4 Diesel	15,000km/12 Month	\$350
	30,000km/24 Month	\$450
	45,000km/36 Month	\$450

## MIRAGE

Mirage	15,000km/12 Month	\$230
	30,000km/24 Month	\$230
	45,000km/36 Month	\$230

## LANCER

Lancer	15,000km/12 Month	\$230
	30,000km/24 Month	\$230
	45,000km/36 Month	\$230

## ASX

ASX 2WD Petrol (2015.5MY)	15,000km/12 Month	\$230
	30,000km/24 Month	\$230
	45,000km/36 Month	\$230

ASX 4WD Diesel (2015.5MY)	15,000km/12 Month	\$350
	30,000km/24 Month	\$500
	45,000km/36 Month	\$630

## OUTLANDER

Outlander 4x2	15,000km/12 Month	\$230
	30,000km/24 Month	\$230
	45,000km/36 Month	\$230

Outlander 4x4	15,000km/12 Month	\$250
	30,000km/24 Month	\$250
	45,000km/36 Month	\$250

Outlander 4x4 Diesel	15,000km/12 Month	\$400
	30,000km/24 Month	\$550
	45,000km/36 Month	\$600

## PAJERO SPORT

Pajero Sport	15,000km/12 Month	\$350
	30,000km/24 Month	\$450
	45,000km/36 Month	\$550

## PAJERO

Pajero	15,000km/12 Month	\$470
	30,000km/24 Month	\$770
	45,000km/36 Month	\$570

## TRITON

Triton 4x2	15,000km/12 Month	\$250
	30,000km/24 Month	\$300
	45,000km/36 Month	\$350

Triton 4x2 Diesel	15,000km/12 Month	\$350
	30,000km/24 Month	\$450
	45,000km/36 Month	\$450

Triton 4x4 Diesel	15,000km/12 Month	\$350
	30,000km/24 Month	\$450
	45,000km/36 Month	\$450